

Aruba Support Advisory ARUBA-SA-20200605-PLVL05

Web Content Classification Certificate Expiry

Confidentiality Level: Aruba Customers & Partners only | Rev.1 (June 05, 2020)

PRODUCTS COVERED

Aruba Instant APs, Remote APs and Mobility Controllers

SUMMARY

The HTTPS server certificate used for Web Content Classification (WebCC) is expiring and will be replaced in August-2020. This will result in Instant APs, Remote APs and Mobility Controllers being unable to perform URL checking if they are running any of affected software versions with the expired certificate as noted below.

Customers are advised to upgrade their devices to the recommended software versions before 31-July-2020.

AFFECTED PRODUCTS

- Mobility Controllers and Gateways running ArubaOS
 - 6.4.x.x versions prior to ArubaOS 6.4.4.22
- Instant Access Points running InstantOS versions
 - 6.5.4.x. prior to 6.5.4.14
 - 4.3.x.x (all)

NOT AFFECTED PRODUCTS

- Mobility Controllers running ArubaOS versions
 - 8.x.x.x
 - 6.4.4.22 and higher
- IAPs running InstantOS versions
 - 8.3.0.0 and higher
 - 6.5.4.14 and higher
 - 4.2.4.x
- SD-WAN Controllers and Gateways
- AirWave
- ClearPass
- Analytics and Location Engine (ALE)
- ArubaOS-CX Switches
- ArubaOS-S Switches
- Mobility Access Switches

CALL TO ACTION

Upgrade Mobility Controllers, Instant APs (IAPs) and Remote APs (RAPs) to the recommended software versions before 31-July-2020.

* Software versions recommended for upgrade as of June 05, 2020.

Mobility Controllers, Campus and Remote Access Points running ArubaOS

- Version 6.4.x.x → Upgrade to 6.4.4.22 or higher

Instant APs (IAPs) running Instant

- Versions 4.3.x.x or 6.x.x.x → Upgrade to 6.5.4.15 or higher

Note: The Instant software must be upgraded twice to ensure both flash partitions of the IAP are upgraded.

- For locally managed networks (CLI/WebUI), this can be done by upgrading twice to the same version.
- For AirWave or Aruba Central managed networks, one can accomplish this by upgrading once to the recommended version and then to the latest version in the same code train.

IMPORTANT: Refer to Aruba Product Security Advisory [ARUBA-PSA-2020-003](#) for more details and plan to upgrade to a recommended software version, at the earliest.

This Support Advisory will be posted on the Aruba Support Site under the [Announcements](#) section and may be revised as applicable. Kindly ensure to check again for further updates.

Aruba is committed to communicating code revision, feature and function recommendations to ensure optimal network operation and high customer satisfaction. Please feel free to [contact](#) Aruba Global Support if you need further clarifications regarding this advisory. The Aruba Global Support team can facilitate further product related discussions with the Product Management team for customers who desire to do so.

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