

SCALING & ORDERING GUIDE

ClearPass Policy Manager

INTRODUCTION

ClearPass Policy Manager, part of the Aruba 360 Secure Fabric, provides role- and device-based secure network access control for IoT, BYOD, corporate devices, as well as employees, contractors and guests across any multivendor wired, wireless and VPN infrastructure.

At a high level, ClearPass Policy Manager offers the following appliance and license options with more in-depth details later in this document.

- Hardware and virtual appliances for high availability and/or performance requirements.
- Two 'base' level licenses depending on intended use cases.
 - Access licenses (introduced in Policy Manager 6.7) include features for Secure NAC use-cases
 - Entry licenses (introduced in Policy Manager 6.8) include features for Basic NAC use-cases. Entry licenses can be upgraded to Access using a special Access Upgrade license should customer use cases change.
- Two add-on licenses for additional functionality depending on intended use cases.
 - Onboard provides automated provisioning and creation of unique device identity certificates.
 - OnGuard provides endpoint posture assessments over wireless, wired and VPN connections.
- Easy to understand license consumption methodology
 - Access and Entry licenses are consumed based upon concurrent authenticated/authorized endpoints.
 - Onboard licenses are consumed based upon the number of users and not per device.
 - OnGuard licenses are consumed based upon the number of devices it is installed on.

APPLIANCE & BASE APPLICATION LICENSES

Appliances

ClearPass hardware (specification later in this document) or virtual appliances are available for purchase using the following SKUs.

Hardware Appliances ¹	
Part Number	Description
JZ508A	Aruba ClearPass C1000 S-1200 R4 HW-Based Appliance
JZ509A	Aruba ClearPass C2000 DL20 Gen 9 HW-Based Appliance
JZ510A	Aruba ClearPass C3000 DL360 Gen 9 HW-Based Appliance
R1V82A	Aruba ClearPass C3010 DL360 Gen 10 HW-Based Appliance

¹ One year parts warranty and can be extended with a support contract.

Redundant/Spare Power Supplies	
Part Number	Description
JX923A	Aruba ClearPass DL20 Spare Power Supply (for use with JZ509A)
JX922A	Aruba ClearPass-Airwave DL360 500W Spare Power Supply (for use with JZ510A)
R1T38A	Aruba DL360 Gen10 500W Spare PSU (for use with R1V82A)

Virtual Appliances²

Part Number	Description
JZ399AAE	Aruba ClearPass Cx000V VM-Based Appliance E-LTU

² This single SKU is used to order a Virtual Appliance irrespective of model type, e.g. C1000V

Base Application Licenses

ClearPass Policy Manager 'base' application licenses are available in two types, Entry or Access.

ACCESS LICENSES

Access licenses (introduced in Policy Manager 6.7) include features designed for Secure NAC use-cases.

- 802.1X
- MAC-Authentication
- Web Based User Registration and Authentication (captive portal authentication)
- Multi-Factor Authentication (MFA)
- TACACS+ for Device Administration (e.g. Router, Switch, Controller, Firewall, etc)
- OnConnect
- System APIs
- 360 Security Exchange (previously ClearPass Exchange)
- Standard endpoint visibility (also known as device fingerprinting)

Access license consumption is based upon a concurrent session per-endpoint model. The 360 Security Exchange, standard endpoint visibility (also known as device fingerprinting) and TACACS+ are enabled when at least 100 Access licenses are installed but do not consume any Access licenses when used.

A session is considered active when an endpoint is authenticated/authorized and actively connected to the network. When a new endpoint establishes a session, an Access license is removed from the pool. When the endpoint discontinues the session, an Access license is returned to the pool. Session checks are performed every 15 minutes. If the end of the session cannot be identified (e.g. no accounting), the license will be removed from the pool for a period of 24 hours from the time the endpoint authenticated/authorized and connected to the network.

The method to determine an active session depends on the access method per the following table.

Access Method	Session Begins	Session Ends
802.1X	RADIUS Accounting START	RADIUS Accounting STOP
MAC Authentication	RADIUS Accounting START	RADIUS Accounting STOP
Captive Portal	RADIUS Accounting START	RADIUS Accounting STOP
VPN	RADIUS Accounting START	RADIUS Accounting STOP
OnConnect	MAC Learned (mac-notify or link-up)	MAC Removed/Aged (mac-notify or link-down)

Access licenses are available as perpetual or subscription-based licenses from 100 to 100K concurrent endpoints. Multiple Access licenses can be installed on a standalone appliance or cluster for increased licensed capacity, for example 100+100+100 = 300. Subscription licenses (which include support) are tracked both on licensed capacity and term. If two subscription licenses are installed 6 months apart, the total term will be one and a half years however in the last 6 months, the licensed capacity will drop to the remaining valid subscription.

Access licenses are available per the following table.

Access Licenses – Perpetual³	
Part Number	Description
JZ400AAE	Aruba ClearPass New Licensing Access 100 Concurrent Endpoints E-LTU
JZ401AAE	Aruba ClearPass New Licensing Access 500 Concurrent Endpoints E-LTU
JZ402AAE	Aruba ClearPass New Licensing Access 1K Concurrent Endpoints E-LTU
JZ403AAE	Aruba ClearPass New Licensing Access 2500 Concurrent Endpoints E-LTU
JZ404AAE	Aruba ClearPass New Licensing Access 5K Concurrent Endpoints E-LTU
JZ405AAE	Aruba ClearPass New Licensing Access 10K Concurrent Endpoints E-LTU
JZ406AAE	Aruba ClearPass New Licensing Access 25K Concurrent Endpoints E-LTU
JZ407AAE	Aruba ClearPass New Licensing Access 50K Concurrent Endpoints E-LTU
JZ408AAE	Aruba ClearPass New Licensing Access 100K Concurrent Endpoints E-LTU

³ Includes 90-day software warranty and can be extended with a support contract.

Access Licenses – Subscription 1 Year	
Part Number	Description
JZ409AAE	Aruba ClearPass New Licensing Access 100 Concurrent Endpoints 1yr E-STU
JZ410AAE	Aruba ClearPass New Licensing Access 500 Concurrent Endpoints 1yr E-STU
JZ411AAE	Aruba ClearPass New Licensing Access 1K Concurrent Endpoints 1yr E-STU
JZ412AAE	Aruba ClearPass New Licensing Access 2500 Concurrent Endpoints 1yr E-STU
JZ413AAE	Aruba ClearPass New Licensing Access 5K Concurrent Endpoints 1yr E-STU
JZ414AAE	Aruba ClearPass New Licensing Access 10K Concurrent Endpoints 1yr E-STU
JZ415AAE	Aruba ClearPass New Licensing Access 25K Concurrent Endpoints 1yr E-STU
JZ416AAE	Aruba ClearPass New Licensing Access 50K Concurrent Endpoints 1yr E-STU
JZ417AAE	Aruba ClearPass New Licensing Access 100K Concurrent Endpoints 1yr E-STU

Access Licenses – Subscription 3 Year	
Part Number	Description
JZ418AAE	Aruba ClearPass New Licensing Access 100 Concurrent Endpoints 3yr E-STU
JZ419AAE	Aruba ClearPass New Licensing Access 500 Concurrent Endpoints 3yr E-STU
JZ420AAE	Aruba ClearPass New Licensing Access 1K Concurrent Endpoints 3yr E-STU
JZ421AAE	Aruba ClearPass New Licensing Access 2500 Concurrent Endpoints 3yr E-STU
JZ422AAE	Aruba ClearPass New Licensing Access 5K Concurrent Endpoints 3yr E-STU
JZ423AAE	Aruba ClearPass New Licensing Access 10K Concurrent Endpoints 3yr E-STU
JZ424AAE	Aruba ClearPass New Licensing Access 25K Concurrent Endpoints 3yr E-STU
JZ425AAE	Aruba ClearPass New Licensing Access 50K Concurrent Endpoints 3yr E-STU
JZ426AAE	Aruba ClearPass New Licensing Access 100K Concurrent Endpoints 3yr E-STU

Access Licenses – Subscription 5 Year

Part Number	Description
JZ427AAE	Aruba ClearPass New Licensing Access 100 Concurrent Endpoints 5yr E-STU
JZ428AAE	Aruba ClearPass New Licensing Access 500 Concurrent Endpoints 5yr E-STU
JZ429AAE	Aruba ClearPass New Licensing Access 1K Concurrent Endpoints 5yr E-STU
JZ430AAE	Aruba ClearPass New Licensing Access 2500 Concurrent Endpoints 5yr E-STU
JZ431AAE	Aruba ClearPass New Licensing Access 5K Concurrent Endpoints 5yr E-STU
JZ432AAE	Aruba ClearPass New Licensing Access 10K Concurrent Endpoints 5yr E-STU
JZ433AAE	Aruba ClearPass New Licensing Access 25K Concurrent Endpoints 5yr E-STU
JZ434AAE	Aruba ClearPass New Licensing Access 50K Concurrent Endpoints 5yr E-STU
JZ435AAE	Aruba ClearPass New Licensing Access 100K Concurrent Endpoints 5yr E-STU

ENTRY LICENSES

Entry licenses (introduced in Policy Manager 6.8) include features designed for Basic NAC use-cases.

- 802.1X
- MAC-Authentication
- Web Based User Registration and Authentication (captive portal authentication)
- Multi-Factor Authentication (MFA)
- OnConnect
- System APIs

A session is considered active when an endpoint is authenticated/authorized and actively connected to the network. When a new endpoint establishes a session, an Entry license is removed from the pool. When the endpoint discontinues the session, an Entry license is returned to the pool. Session checks are performed every 15 minutes. If the end of the session cannot be identified (e.g. no accounting), the license will be removed from the pool for a period of 24 hours from the time the endpoint authenticated/authorized and connected to the network.

The method to determine an active session depends on the access method per the following table.

Access Method	Session Begins	Session Ends
802.1X	RADIUS Accounting START	RADIUS Accounting STOP
MAC Authentication	RADIUS Accounting START	RADIUS Accounting STOP
Captive Portal	RADIUS Accounting START	RADIUS Accounting STOP
VPN	RADIUS Accounting START	RADIUS Accounting STOP
OnConnect	MAC Learned (mac-notify or link-up)	MAC Removed/Aged (mac-notify or link-down)

Entry licenses are available as perpetual licenses from 100 to 100K concurrent endpoints. Multiple Entry licenses can be installed on a standalone appliance or cluster for increased licensed capacity, for example 100+100+100 = 300.

Entry licenses can be upgraded to Access using the Access Upgrade licenses. Upgrading to Access would add the following features:

- TACACS+ for Device Administration (e.g. Router, Switch, Controller, Firewall, etc)
- 360 Security Exchange (previously ClearPass Exchange)
- Standard endpoint visibility (also known as device fingerprinting)

The number of Access Upgrade licenses must match the number of Entry licenses for the system to move from Entry mode to Access mode. Onboard add-on application licenses can be added on top of a system running in Entry or Access mode, but OnGuard can only be installed on a system running in Access mode.

Entry licenses are available per the following table.

Entry Licenses – Perpetual³	
Part Number	Description
R1U35AAE	Aruba ClearPass New Licensing Entry 100 Concurrent Endpoints E-LTU
R1U36AAE	Aruba ClearPass New Licensing Entry 500 Concurrent Endpoints E-LTU
R1U37AAE	Aruba ClearPass New Licensing Entry 1K Concurrent Endpoints E-LTU
R1U38AAE	Aruba ClearPass New Licensing Entry 2500 Concurrent Endpoints E-LTU
R1U39AAE	Aruba ClearPass New Licensing Entry 5K Concurrent Endpoints E-LTU
R1U40AAE	Aruba ClearPass New Licensing Entry 10K Concurrent Endpoints E-LTU
R1U41AAE	Aruba ClearPass New Licensing Entry 25K Concurrent Endpoints E-LTU
R1U42AAE	Aruba ClearPass New Licensing Entry 50K Concurrent Endpoints E-LTU
R1U43AAE	Aruba ClearPass New Licensing Entry 100K Concurrent Endpoints E-LTU

³ Includes 90-day software warranty and can be extended with a support contract.

Access Upgrade licenses are available per the following table.

Access Upgrade Licenses – Perpetual³	
Part Number	Description
R1U44AAE	Aruba ClearPass New Licensing Access Upgrade 100 Concurrent Endpoints E-LTU
R1U45AAE	Aruba ClearPass New Licensing Access Upgrade 500 Concurrent Endpoints E-LTU
R1U46AAE	Aruba ClearPass New Licensing Access Upgrade 1K Concurrent Endpoints E-LTU
R1U47AAE	Aruba ClearPass New Licensing Access Upgrade 2500 Concurrent Endpoints E-LTU
R1U48AAE	Aruba ClearPass New Licensing Access Upgrade 5K Concurrent Endpoints E-LTU
R1U49AAE	Aruba ClearPass New Licensing Access Upgrade 10K Concurrent Endpoints E-LTU
R1U50AAE	Aruba ClearPass New Licensing Access Upgrade 25K Concurrent Endpoints E-LTU
R1U51AAE	Aruba ClearPass New Licensing Access Upgrade 50K Concurrent Endpoints E-LTU
R1U52AAE	Aruba ClearPass New Licensing Access Upgrade 100K Concurrent Endpoints E-LTU

³ Includes 90-day software warranty and can be extended with a support contract.

ADD-ON APPLICATION LICENSES

ClearPass Policy Manager 'add-on' application licenses are available in two types, Onboard and OnGuard.

ONBOARD LICENSES

The Onboard license is used to enable automated provisioning and the creation of unique device identity certificates for any Windows, macOS, iOS, Android, ChromeOS, and Linux devices via a user driven, self-guided portal. Onboard license consumption beginning with ClearPass 6.7 is based upon an active certificate per-user model. For example, if a given user has four devices with an active certificate each, only one Onboard license is required. If over time, three out of the four devices are retired, and their associated certificates revoked, the fourth device certificate being active will still keep the Onboard license associated to the user. The intentional onboarding of large numbers of devices by a single user to avoid purchasing Onboard licenses is a violation of the End-User Software License Agreement.

Onboard can be installed on system that is running in either Entry or Access mode. It cannot be installed directly on to an appliance without any Entry or Access licenses. Onboard licenses are available as perpetual or subscription-based licenses from 100 to 100K concurrent endpoints. Multiple Onboard licenses can be installed on a standalone appliance or cluster for increased licensed capacity, for example 100+100+100 = 300. Subscription licenses (which include support) are tracked both on licensed capacity and term. If two subscription licenses are installed 6 months apart, the total term will be one and a half years however in the last 6 months, the licensed capacity will drop to the remaining valid subscription.

Onboard licenses are available per the following table.

Onboard Licenses – Perpetual ³	
Part Number	Description
JZ436AAE	Aruba ClearPass New Licensing Onboard 100 Users E-LTU
JZ437AAE	Aruba ClearPass New Licensing Onboard 500 Users E-LTU
JZ438AAE	Aruba ClearPass New Licensing Onboard 1K Users E-LTU
JZ439AAE	Aruba ClearPass New Licensing Onboard 2500 Users E-LTU
JZ440AAE	Aruba ClearPass New Licensing Onboard 5K Users E-LTU
JZ441AAE	Aruba ClearPass New Licensing Onboard 10K Users E-LTU
JZ442AAE	Aruba ClearPass New Licensing Onboard 25K Users E-LTU
JZ443AAE	Aruba ClearPass New Licensing Onboard 50K Users E-LTU
JZ444AAE	Aruba ClearPass New Licensing Onboard 100K Users E-LTU

³ Includes 90-day software warranty and can be extended with a support contract.

Onboard Licenses – Subscription 1 Year	
Part Number	Description
JZ445AAE	Aruba ClearPass New Licensing Onboard 100 Users 1yr E-STU
JZ446AAE	Aruba ClearPass New Licensing Onboard 500 Users 1yr E-STU
JZ447AAE	Aruba ClearPass New Licensing Onboard 1K Users 1yr E-STU
JZ448AAE	Aruba ClearPass New Licensing Onboard 2500 Users 1yr E-STU
JZ449AAE	Aruba ClearPass New Licensing Onboard 5K Users 1yr E-STU
JZ450AAE	Aruba ClearPass New Licensing Onboard 10K Users 1yr E-STU
JZ451AAE	Aruba ClearPass New Licensing Onboard 25K Users 1yr E-STU
JZ452AAE	Aruba ClearPass New Licensing Onboard 50K Users 1yr E-STU
JZ453AAE	Aruba ClearPass New Licensing Onboard 100K Users 1yr E-STU

Onboard Licenses – Subscription 3 Year

Part Number	Description
JZ454AAE	Aruba ClearPass New Licensing Onboard 100 Users 3yr E-STU
JZ455AAE	Aruba ClearPass New Licensing Onboard 500 Users 3yr E-STU
JZ456AAE	Aruba ClearPass New Licensing Onboard 1K Users 3yr E-STU
JZ457AAE	Aruba ClearPass New Licensing Onboard 2500 Users 3yr E-STU
JZ458AAE	Aruba ClearPass New Licensing Onboard 5K Users 3yr E-STU
JZ459AAE	Aruba ClearPass New Licensing Onboard 10K Users 3yr E-STU
JZ460AAE	Aruba ClearPass New Licensing Onboard 25K Users 3yr E-STU
JZ461AAE	Aruba ClearPass New Licensing Onboard 50K Users 3yr E-STU
JZ462AAE	Aruba ClearPass New Licensing Onboard 100K Users 3yr E-STU

Onboard Licenses – Subscription 5 Year

Part Number	Description
JZ463AAE	Aruba ClearPass New Licensing Onboard 100 Users 5yr E-STU
JZ464AAE	Aruba ClearPass New Licensing Onboard 500 Users 5yr E-STU
JZ465AAE	Aruba ClearPass New Licensing Onboard 1K Users 5yr E-STU
JZ466AAE	Aruba ClearPass New Licensing Onboard 2500 Users 5yr E-STU
JZ467AAE	Aruba ClearPass New Licensing Onboard 5K Users 5yr E-STU
JZ468AAE	Aruba ClearPass New Licensing Onboard 10K Users 5yr E-STU
JZ469AAE	Aruba ClearPass New Licensing Onboard 25K Users 5yr E-STU
JZ470AAE	Aruba ClearPass New Licensing Onboard 50K Users 5yr E-STU
JZ471AAE	Aruba ClearPass New Licensing Onboard 100K Users 5yr E-STU

ONGUARD LICENSES

ClearPass OnGuard leverages persistent and dissolvable agents to perform advanced endpoint posture assessments over wireless, wired and VPN connections. OnGuard’s health-check capabilities ensure compliance and network safeguards before devices connect.

OnGuard license consumption is based upon a per-endpoint model. For example, if the OnGuard persistent agent is to be installed (persistent agent) or used (dissolvable agent) on five endpoints within a 24-hour period, five OnGuard licenses are required.

OnGuard can only be installed on system that is running in Access mode. It cannot be installed directly on to an appliance without Access licenses. OnGuard licenses are available as perpetual or subscription-based licenses from 100 to 100K concurrent endpoints. Multiple OnGuard licenses can be installed on a standalone appliance or cluster for increased licensed capacity, for example $100+100+100 = 300$. Subscription licenses (which include support) are tracked both on licensed capacity and term. If two subscription licenses are installed 6 months apart, the total term will be one and a half years however in the last 6 months, the licensed capacity will drop to the remaining valid subscription.

OnGuard licenses are available per the following table.

OnGuard Licenses – Perpetual³	
Part Number	Description
JZ472AAE	Aruba ClearPass New Licensing OnGuard 100 Endpoints E-LTU
JZ473AAE	Aruba ClearPass New Licensing OnGuard 500 Endpoints E-LTU
JZ474AAE	Aruba ClearPass New Licensing OnGuard 1K Endpoints E-LTU
JZ475AAE	Aruba ClearPass New Licensing OnGuard 2500 Endpoints E-LTU
JZ476AAE	Aruba ClearPass New Licensing OnGuard 5K Endpoints E-LTU
JZ477AAE	Aruba ClearPass New Licensing OnGuard 10K Endpoints E-LTU
JZ478AAE	Aruba ClearPass New Licensing OnGuard 25K Endpoints E-LTU
JZ479AAE	Aruba ClearPass New Licensing OnGuard 50K Endpoints E-LTU
JZ480AAE	Aruba ClearPass New Licensing OnGuard 100K Endpoints E-LTU

³ Includes 90-day software warranty and can be extended with a support contract.

OnGuard Licenses – Subscription 1 Year	
Part Number	Description
JZ481AAE	Aruba ClearPass New Licensing OnGuard 100 Endpoints 1yr E-STU
JZ482AAE	Aruba ClearPass New Licensing OnGuard 500 Endpoints 1yr E-STU
JZ483AAE	Aruba ClearPass New Licensing OnGuard 1K Endpoints 1yr E-STU
JZ484AAE	Aruba ClearPass New Licensing OnGuard 2500 Endpoints 1yr E-STU
JZ485AAE	Aruba ClearPass New Licensing OnGuard 5K Endpoints 1yr E-STU
JZ486AAE	Aruba ClearPass New Licensing OnGuard 10K Endpoints 1yr E-STU
JZ487AAE	Aruba ClearPass New Licensing OnGuard 25K Endpoints 1yr E-STU
JZ488AAE	Aruba ClearPass New Licensing OnGuard 50K Endpoints 1yr E-STU
JZ489AAE	Aruba ClearPass New Licensing OnGuard 100K Endpoints 1yr E-STU

OnGuard Licenses – Subscription 3 Year	
Part Number	Description
JZ490AAE	Aruba ClearPass New Licensing OnGuard 100 Endpoints 3yr E-STU
JZ491AAE	Aruba ClearPass New Licensing OnGuard 500 Endpoints 3yr E-STU
JZ492AAE	Aruba ClearPass New Licensing OnGuard 1K Endpoints 3yr E-STU
JZ493AAE	Aruba ClearPass New Licensing OnGuard 2500 Endpoints 3yr E-STU
JZ494AAE	Aruba ClearPass New Licensing OnGuard 5K Endpoints 3yr E-STU
JZ495AAE	Aruba ClearPass New Licensing OnGuard 10K Endpoints 3yr E-STU
JZ496AAE	Aruba ClearPass New Licensing OnGuard 25K Endpoints 3yr E-STU
JZ497AAE	Aruba ClearPass New Licensing OnGuard 50K Endpoints 3yr E-STU
JZ498AAE	Aruba ClearPass New Licensing OnGuard 100K Endpoints 3yr E-STU

SIZING & SCALING

Beginning with ClearPass Policy Manager 6.7, capacity licenses are separated from appliance performance.

When creating a bill of materials, the following method should be used:

1. Identify the features required.
2. Identify the load/performance required.

Step 1 – Identify the Features Required

ClearPass Policy Manager licensed features fall into three categories, Entry or Access, Onboard and OnGuard. Depending on the features required you may use one or all of them in a given environment.

- Entry licenses (introduced in Policy Manager 6.8) include features for basic NAC use-cases including 802.1X, MAC-Authentication, Web Based User Registration and Authentication (captive portal authentication), Multi-Factor Authentication (MFA), OnConnect and System APIs.
 - Entry license consumption is based upon concurrent sessions for any authenticated/authorized endpoints. For example, 10 users authenticated would consume 10 licenses.
- Access licenses (introduced in Policy Manager 6.7) include features for Secure NAC use-cases including 802.1X, MAC-Authentication, Web Based User Registration and Authentication (captive portal authentication), Multi-Factor Authentication (MFA), TACACS+, OnConnect, System APIs, 360 Security Exchange (previously ClearPass Exchange), and standard endpoint visibility.
 - Access license consumption is based upon concurrent sessions for any authenticated/authorized endpoints. For example, 10 users authenticated would consume 10 licenses.
 - The 360 Security Exchange, standard endpoint visibility and TACACS+ are enabled with just a minimum of 100 Access licenses for unlimited use.
- Onboard licenses enable automated provisioning including the creation of unique device identity certificates.
 - Onboard license consumption is based upon the number of users with at least one active certificate each. For example, 5 users with two device certificates each would consume 5 licenses.
 - Onboard can be installed on top of Entry or Access licenses.
- OnGuard licenses enable health-check capabilities to ensure endpoint posture compliance and network safeguards before devices connect.
 - OnGuard license consumption is based upon the number of endpoints it is installed in and consumed for 24 hours upon first health check. For example, 5 persistent agents and 5 dissolvable agents perform a health check, 10 licenses are consumed for 24 hours.
 - OnGuard can only be installed on top of Access licenses.

Step 2 – Calculate the Number of Licenses Needed

ENTRY & ACCESS LICENSES

To better understand how Entry or Access licenses are consumed, consider the following use case:

- 6,000 endpoints using a mix of username/password and certificate (Corp) based authentication
- 2,000 IoT endpoints that use MAC address authentication
- 1,000 guest endpoints that use self-registration or social logins

Given that all authentication methods are equal, we have 9,000 endpoints in total to consider. However, we are only concerned with the maximum number of users concurrently authenticated/authorized.

If we believe that ALL the endpoints will be concurrently connected to the network, we will need to license for 9,000. However, given the network data available (e.g. DHCP max pool size and lease times, max firewall session usage, etc), we are able to determine that only 6,000 endpoints are ever concurrently connected to the network and therefore we only need 6,000 Entry or Access licenses.

ONBOARD LICENSES

To better understand how Onboard licenses are consumed, consider the following use case:

- 500 users that can onboard their devices as per the BYOD policy. It is estimated that these 500 users have a total of 1,500 devices based upon network usage.

We just need 500 Onboard licenses since the user count is all we care about. The 1,500 devices do not matter. Additionally, Onboard licenses are consumed regardless whether the device is connected to the network or not. The license is consumed as long as there is at least one active certificate associated with a given user.

ONGUARD LICENSES

To better understand how OnGuard licenses are consumed, consider the following use case:

- 2,500 endpoints that have OnGuard installed and connect on a daily basis

OnGuard is going to be installed on 2,500 endpoints and these endpoints will be connecting at least once daily, we will need 2,500 OnGuard licenses.

LICENSE SUMMARY

Given the above examples, we will need the following licenses assuming perpetual licenses:

- 6,000 Access Licenses: JZ404AAE (Includes 5,000) + JZ402AAE (Includes 1,000)
- 500 Onboard Licenses: JZ437AAE (Includes 500)
- 2,500 OnGuard Licenses: JZ475AAE (Includes 2,500)

Identify the load/performance Required

When sizing the appliances, we are concerned with two types of values, burst rate for any given application that will be used and max concurrency. These values differ depending on the appliance. ClearPass hardware appliances have the following specifications.

	C1000 Appliance (JZ508A)	C2000 Appliance (JZ509A)	C3000 Appliance (JZ510A)	C3010 Appliance (R1V82A)
APPLIANCE SPECIFICATIONS				
Hardware Model	Unicom S-1200 R4	HPE DL20 Gen 9	HPE DL360 Gen 9	HPE DL360 Gen 10
CPU	(1) Atom 2.40GHz C2758 with Eight Cores (8 Threads)	(1) Xeon 3.5GHz E3-1240v5 with Four Cores (8 Threads)	(2) Xeon 2.4GHz E5-2620v3 with Six Cores (12 Threads)	(1) Xeon 2.3GHz Gold 5118 with Twelve Cores (24 Threads)
Memory	8 GB	16 GB	64 GB	64 GB
Hard Drive Storage	(1) SATA (7.2K RPM) 1TB hard drive	(2) SATA (7.2K RPM) 1TB hard drives, RAID-1 controller	(6) SAS (10K RPM) 600GB Hot-Plug hard drives, RAID-10 controller	(6) SAS (10K RPM) 600GB Hot-Plug hard drives, RAID-10 controller
Out of Band Management	N/A	HPE Integrated Lights-Out (iLO) Standard with Shared NIC	HPE Integrated Lights-Out (iLO) Advanced with Dedicated NIC	HPE Integrated Lights-Out (iLO) Advanced with Dedicated NIC
Network Interfaces	4 x 1Gbe	2 x 1Gbe	4 x 1Gbe	4 x 1GbE
Serial Port	Yes (RJ-45)	Yes (Virtual Serial via iLO)	Yes (DB-9)	Yes (DB-9)
Minimum Software Version	ClearPass Policy Manager 6.6	ClearPass Policy Manager 6.6	ClearPass Policy Manager 6.6	ClearPass Policy Manager 6.7
Form Factor				
Rackmount	Included	1U SFF Easy Install Rail 1U Cable Management Arm	1U SFF Easy Install Rail 1U Cable Management Arm	1U SFF Easy Install Rail 1U Cable Management Arm
Dimensions (WxHxD)	17.2" x 1.7" x 11.3"	17.11" x 1.70" x 15.05"	17.1" x 1.7" x 27.5"	17.1" x 1.7" x 27.8"
Weight (Max Config)	8.5 Lbs	Up to 19.18 Lbs	Up to 33.3 Lbs	Up to 36 Lbs
Power				
Power Supply	Integrated 200W Low Noise AC-DC Power Supply	HPE 900W AC 240VDC Power Input FIO Module ⁴	HPE 500W Flex Slot Platinum Hot Plug Power Supply	HPE 500W Flex Slot Platinum Hot Plug Power Supply
Power Redundancy	N/A	Optional	Optional	Optional
AC Input Voltage	100/240 VAC auto-selecting	100/240 VAC auto-selecting	100/240 VAC auto-selecting	100/240 VAC auto-selecting
AC Input Frequency	50/60 Hz auto-selecting	50/60 Hz auto-selecting	50/60 Hz auto-selecting	50/60 Hz auto-selecting
Power Cord	C13 - NEMA 5-15P US/CA 110V 10Amp Power Cord	C13 - NEMA 5-15P US/CA 110V 10Amp Power Cord	C13 - NEMA 5-15P US/CA 110V 10Amp Power Cord	C13 - C14 WW 250V 10Amp Jumper Cord

⁴ The HPE 900W Redundant Power Supply supports 100VAC to 240VAC and also supports 240VDC.

	C1000 Appliance (JZ508A)	C2000 Appliance (JZ509A)	C3000 Appliance (JZ510A)	C3010 Appliance (R1V82A)
Environmental				
Operation Temperature	5° C to 35° C (41° F to 95° F)	10° to 35°C (50° to 95°F)	10° to 35°C (50° to 95°F)	10° to 35°C (50° to 95°F)
Operation Vibration	0.25 G at 5 Hz to 200 Hz for 15 minutes	Random vibration at 0.000075 G ² /Hz, 10Hz to 300Hz, (0.15 G's nominal)	Random vibration at 0.000075 G ² /Hz, 10Hz to 300Hz, (0.15 G's nominal)	Random vibration at 0.000075 G ² /Hz, 10Hz to 300Hz, (0.15 G's nominal)
Operation Shock	1 shock pulse of 20 G for up to 2.5 ms	2 G's	2 G's	2 G's
Operating Altitude	-16 m to 3,048 m (-50 ft to 10,000 ft)	3,050 m (10,000 ft)	3,050 m (10,000 ft)	3,050 m (10,000 ft)

Virtual appliances require similar resource specifications to ensure a consistent ClearPass experience regardless of hardware or virtual appliance. Beginning with ClearPass 6.7, the virtual appliance SKU is a single SKU that can be used for all virtual variants of virtual appliances. The virtual variant merely adds the letter 'V' to the end of the model number.

ClearPass Policy Manager is currently supported (as of version 6.8.1) on the following hypervisors and virtual private clouds:

- VMware vSphere Hypervisor (ESXi) 6.0, 6.5, 6.5 U1, 6.5 U2, 6.7, 6.7 U1, and 6.7 U2
- Microsoft Hyper-V Server 2012 R2, Microsoft Hyper-V Server 2016, Microsoft Hyper-V Server 2019, Windows Server 2012 R2 with Hyper-V, or Windows Server 2016 with Hyper-V
- KVM on CentOS 7.5
- Amazon Web Services ([please refer to the Deploying Policy Manager in AWS for supported instance types](#))

	C1000 Virtual Appliance (JZ399AAE)	C2000 Virtual Appliance (JZ399AAE)	C30X0 Virtual Appliance (JZ399AAE)
APPLIANCE SPECIFICATIONS			
CPU	8 reserved virtual CPUs (Underlying CPU is recommended to have a PassMark [®] of 3000 or higher)	8 reserved virtual CPUs (Underlying CPU is recommended to have a PassMark [®] of 9600 or higher)	24 reserved virtual CPUs (When the virtual CPUs are distributed across two physical CPUs, they are recommended to have a PassMark [®] of 9900 or higher. When the virtual CPUs are on a single physical CPU, it is recommended to have a PassMark [®] of 16,000 or higher)
Memory	8 GB	Minimum 8 GB RAM Recommended: 16GB	64 GB
Hard Drive Storage	1000 GB disk space required (Installation will generate a primary and backup partition)	1000 GB disk space required (Installation will generate a primary and backup partition)	1800 GB disk space required (Installation will generate a primary and backup partition)
Minimum Network Interfaces	2 Gigabit virtual switched ports	2 Gigabit virtual switched ports	2 Gigabit virtual switched ports
Functional IOP rating (40-60 read/write profile for 4K random read/write)	75	105	350

APPLIANCE PERFORMANCE

The ClearPass hardware appliances have the following performance characteristics. Virtual appliance performance for the same models (e.g. C3000V) may differ based hypervisor load (e.g. amount of vCPU oversubscription), CPU architectures and storage types (e.g. SAN vs Internal).

Performance Summary			
	C1000 Hardware Appliance (JZ508A)	C2000 Hardware Appliance (JZ509A)	C30x0 Hardware Appliance (JZ510A & R1V82A)
ClearPass Version	6.7.0	6.7.0	6.7.0
Maximum Concurrent Sessions	1,000	10,000	50,000
RADIUS Performance	See RADIUS Performance Table		
TACACS+ Performance	See TACACS+ Performance Table		
Guest Web Login ⁵	60 auths/second	224 auths/second	334 auths/second
Guest Self-Registration	7 reqs/second	45 reqs/second	77 reqs/second
Onboard	1 reqs/second	2 reqs/second	10 reqs/second
OnGuard ⁶	14 clients/sec	38 clients/sec	66 clients/second

⁵ Assumes role-mapping + enforcement policy.
⁶ Assumes role-mapping + posture check + enforcement policy

RADIUS Performance ⁷					
Auth. Outer Method	Auth Inner Method	Authentication Source	C1000 Hardware Appliance (JZ508A)	C2000 Hardware Appliance (JZ509A)	C30x0 Hardware Appliance (JZ510A & R1V82A)
PAP	N/A	Local Database	117 auths/second	362 auths/second	448 auths/second
PAP	N/A	Active Directory	109 auths/second	433 auths/second	470 auths/second
PEAP	EAP-GTC	Local Database	68 auths/second	200 auths/second	393 auths/second
PEAP	EAP-GTC	Active Directory	98 auths/second	203 auths/second	418 auths/second
PEAP	EAP-MSCHAPv2	Local Database	65 auths/second	203 auths/second	384 auths/second
PEAP	EAP-MSCHAPv2	Active Directory	76 auths/second	210 auths/second	392 auths/second
EAP-TTLS	EAP-GTC	Local Database	64 auths/second	204 auths/second	403 auths/second
EAP-TTLS	EAP-GTC	Active Directory	89 auths/second	211 auths/second	432 auths/second
EAP-TTLS	EAP-MSCHAPv2	Local Database	68 auths/second	202 auths/second	405 auths/second
EAP-TTLS	EAP-MSCHAPv2	Active Directory	84 auths/second	199 auths/second	416 auths/second
EAP-TLS	N/A	Local Database	69 auths/second	194 auths/second	360 auths/second
EAP-TLS	N/A	Active Directory	84 auths/second	198 auths/second	376 auths/second

⁷ Testing performed in lab conditions.

TACACS+ Summary ⁸			
Authentication Source	C1000 Hardware Appliance (JZ508A)	C2000 Hardware Appliance (JZ509A)	C30x0 Hardware Appliance (JZ510A & R1V82A)
Local Database	45 requests/second	183 requests/second	259 requests/second
Active Directory	42 requests/second	186 requests/second	268 requests/second

⁸ Each request contains 1 Authentication + Enable + Authorization.

Recommended Endpoint Visibility Capacity		
C1000 Hardware Appliance (JZ508A)	C2000 Hardware Appliance (JZ509A)	C30x0 Hardware Appliance (JZ510A & R1V82A)
4,000 Endpoints	40,000 Endpoints	200,000 Endpoints

EVALUATING PERFORMANCE

As mentioned earlier, we are concerned with two types of values when sizing appliances, burst rate for any given feature used and max concurrency. To better understand the relationship of these two values, consider the following use case:

- 9,000 endpoints using a mix of usernames/passwords using active directory over the course of the day
- No more than 7,000 endpoints will be connected to the network at any given time
- Burst of users at 9am with up to 100 auths/second
- Need the solution to be configured for high availability

We can immediately eliminate the first value, 9,000, since the total number of endpoints seen over the course of the day is no longer relevant for performance evaluation. The focus instead should be on the max concurrency of 7,000 and the burst of 100 auths/second.

Reviewing the performance summary table, let us first evaluate the C1000 appliance for this use case. The C1000 supports 1,000 concurrent users. Since we need to support 7,000 concurrent users, it would take at least seven C1000 appliances to meet the performance requirements which means we should consider the next available appliance instead.

Next, let us look at the C2000 which supports 10,000 concurrent sessions. That is more than enough capacity to cover the 7,000 however we also need to look at the PEAP performance. Per the RADIUS performance table, the PEAP performance for MS-CHAPv2 against Active Directory is 210 auths/second which is twice as much as our requirement of 100 auth/second.

Lastly, since we need hardware redundancy, we would actually purchase two C2000s and then add 7,000 Access licenses.

FREQUENTLY ASKED QUESTIONS

1. Do the new hardware SKUs have different specifications than their predecessors other than the elimination of their bundled capacity licenses?
 - a. The hardware specifications are identical between the three legacy SKUs and the new SKUs.
 - JW770A = JZ508A
 - JX920A = JZ510A
 - JX921A = JZ509A
2. The previous hardware SKUs included 25 Enterprise licenses, what happened to those?
 - a. The new hardware appliances do not have any feature licenses associated with them. In the new licensing model, there are no bundled application licenses.
3. What happens when I exceed a license?
 - a. A warning will be displayed in the web user interface as well as over syslog and SNMP.
4. I provisioned a C1000V but need to actually use a C3000V, do I have to start over?
 - a. No, you can use the system-morph command in the CLI. Refer to the Systems Commands section of the ClearPass 6.7 user guide for more [details](#).
5. If a user connects (assume with one endpoint) five times per day, does that mean that endpoint uses five Access licenses?
 - a. No, the user will only use an Access license during the time they are connected.
6. If a user connects (assume with one endpoint) using 802.1X and uses OnGuard, how many licenses are used?
 - a. One Access license and one OnGuard.
7. For high-availability applications, do I need to double the number of Access licenses?
 - a. No. Access licenses are shared across all appliances in a cluster.
8. Is the Enterprise license still available?
 - a. No. The bundling of Guest Access into the Access license and per user Onboard consumption provides more value than the legacy Enterprise license
9. Is High Capacity Guest (HCG) mode still available?
 - a. No. The bundling of Guest Access into the Access license along with the introduction of concurrent session per-endpoint consumption model provides a more flexible alternative for customers.
10. Do I have to pay support on the Access, Onboard or OnGuard licenses?
 - a. Yes, purchasing support is required for access to Aruba Support and software downloads for the perpetual licenses. Subscription based licenses continue to include support as long as the subscription remains active.
11. Can I install Onboard or OnGuard licenses without purchasing Entry or Access licenses?
 - a. No, Entry or Access is a pre-requisite for Onboard licenses. Access is a pre-requisite for OnGuard.
12. If I have 1000 Entry licenses, how can I enable 3rd party integrations?
 - a. You must upgrade those licenses to Access. You would purchase 1000 Access Upgrade licenses.

13. If I have upgraded my Entry licenses to Access, do I still have to purchase Entry and Access Upgrade licenses for expansion?
 - a. No, after you have already upgraded your Entry licenses (e.g. 1000 Entry + 1000 Access Upgrade), you can just purchase Access licenses.
14. I am currently running ClearPass 6.6.x, can I start using the new licensing?
 - a. Yes, you can after upgrading to ClearPass 6.7 or 6.8. You can convert your licenses from the legacy model to the new model. The conversion guide can be found [here](#).
15. I am currently running ClearPass 6.6, do I get Entry licenses when I convert?
 - a. No, you get Access licenses. No customer going from an earlier release will be migrated to Entry licenses. Only customers that purchase Entry licenses would get them.
16. What license(s) do I need to purchase when deploying ClearPass Policy Manager in a Virtual Private Cloud (VPC) on Amazon Web Services (AWS)?
 - a. All virtual appliances that run on either traditional hypervisors (e.g. VMware vSphere ESXi, Microsoft Hyper-V or KVM) or an Amazon AWS VPC use the same Cx000V SKU (JZ339AAE) regardless of deployment. Base and add-on licenses are also the same.
17. I want to replace my older ClearPass Policy Manager appliance (e.g. CP-HW-25K/JW770A) with a new one (C3010/R1V82A). Can I migrate the base licenses bundled with the old hardware for use with the new hardware?
 - a. Yes, you can migrate the licenses over with the assistance of Aruba Support Services. In addition to the license migration, you will need to maintain support on these licenses using these SKUs.

Legacy Hardware to New Hardware License Migration Support	
Part Number	Description
HR2N3AS	HPE Aruba ClearPass CP-HW-500 License Migration Software Support
HR2N4AS	HPE Aruba ClearPass CP-HW-5K License Migration Software Support
HR2N5AS	HPE Aruba ClearPass CP-HW-25K License Migration Software Support

18. I want to decommission my older ClearPass Policy Manager appliance (e.g. CP-HW-25K/JW770A) and move it to a virtualized deployment (e.g. VMware vSphere ESXi, Microsoft Hyper-V or KVM). Can I migrate the base licenses bundled with the old hardware for use with a virtual appliance?
 - a. Yes, you can migrate the licenses over with the assistance of Aruba Support Services. In addition to the license migration, you will need to maintain support on these licenses using these SKUs.

Legacy Hardware to New Virtual License Migration Support	
Part Number	Description
HP7F0AS	HPE Aruba CP-HW-500 to CP-VA-500 Conversion Software Support
HP7F1AS	HPE Aruba CP-HW-5K to CP-VA-5K Conversion Software Support
HP7F2AS	HPE Aruba CP-HW-25K to CP-VA-25K Conversion Software Support



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